

Rhondda Taff Citizens Advice Bureau 3rd Quarter Statistics

Many of you will have heard the national Citizens Advice Service being quoted in the media today on the record numbers of people seeking help from the CAB service. Full details can be accessed [here](#)

Rhondda Taff CAB would like to share with you our local statistics which demonstrate just how we have been able to respond to local client demand, with the help of additional short term funding support from Rhondda Cynon Taff CBC, the Legal Services Commission, BIS, the British Gas Energy Trust and the treasury.

These figures represent huge increases in demand which have only been possible to meet with the additional capacity which this additional funding and the dedication of every member of the bureau team. Our figures compare to the national statistics as follows

	National increase	RTCAB
Debt	24%	91%
Benefits & Tax Credits	22%	180%
Fuel debts	32%	170%
Water debts	27%	256%
Phone debts	30%	181%
Rent arrears to private landlords	25%	125%
Council Tax arrears	18%	115%
Overdrafts	25%	135%
Mortgage arrears	14%	122%
Jobseekers allowance	33%	119%
Redundancy	-30%	73%

These statistics demonstrate just how important our service continues to be to our local community. In 2008/09 we helped 3,460 clients with a total of 13,205 issues - **by the end of 3rd quarter this year we had already helped 4059 clients with 16,283 issues**. We expect to have supported clients in dealing with **over £10 million of debt** by the end of the year and to have helped our clients, local people, to gain **over £1 million of unclaimed benefits**.

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Web www.adviceguide.org.uk and www.citizensadvice.org.uk