

Training Programme 2011 - 2012

Substance Misuse

Volunteering, Training, and Services to
Black & Minority Ethnic Communities



Meridian Court, North Road, Gabalfa, Cardiff CF14 3BE

Tel: 02920 529002

Email: training@newlinkwales.org.uk

Web: www.newlinkwales.org.uk

Registered Charity No 1085545
Registered Company No 4142393

2011 - 2012 Course Calendar

Date	Level	Subject	Page
MAY 2011			
26th & 27th	1	Substance Misuse Awareness Level 1 – Cardiff	14
JUNE 2011			
16th & 17th	2	Substance Misuse Awareness Level 2 – Cardiff	15
20th & 21st	1	Substance Misuse Awareness Level 1 – Wrexham	14
23rd	3	Safeguarding Children – Living with Parental Substance Use and Domestic Violence – Cardiff	16
JULY 2011			
7th & 8th	2/3	Motivational Interviewing for Young People with Substance Misuse Issues – Cardiff	17
21st & 22nd	2/3	Training the Trainer – Cardiff	18
SEPTEMBER 2011			
13th	3	Substance Use and Cultural Awareness – Cardiff	19
20th & 21st	1	Substance Misuse Awareness Level 1 – Llandudno	14
20th	2	Working with Drug Users in Housing Settings – Cardiff	20
OCTOBER 2011			
4th & 5th	2	Substance Misuse Awareness Level 2 – Wrexham	15
13th	2/3	New and Emerging Drugs – Cardiff	21
17th	3	Legal Rights of Substance Users – Cardiff	22
18th - 20th	3	Substance Use and Sexual Abuse – Cardiff	23
NOVEMBER 2011			
10th & 11th	3	Safer Injecting – Llandudno	24
17th & 18th	2	Substance Misuse Awareness Level 2 – Llandudno	15
24th & 25th	1	Substance Misuse Awareness Level 1 – Cardiff	14
30th Nov & 1st Dec	3	International Treatment Effectiveness Project Training – Cardiff	25
DECEMBER 2011			
6th & 7th	1	Substance Misuse Awareness Level 1 – Carmarthen	14
8th & 9th	3	The New Manager – Cardiff	26
JANUARY 2012			
12th & 13th	2	Substance Misuse Awareness Level 2 – Cardiff	15
17th	2/3	Criminal Justice & Substance Use – Cardiff	27
25th	3	Volunteer Management in the Substance Misuse Field – Cardiff	28

Date	Level	Subject	Page
FEBRUARY 2012			
16th & 17th	2/3	Mental Health First Aid - Cardiff	29
21st & 22nd	2	Substance Misuse Awareness Level 2 - Carmarthen	15
MARCH 2012			
15th & 16th	1	Substance Misuse Awareness Level 1 - Cardiff	14
22nd	3	Working With People Affected by the Substance Misuse of Others - Cardiff	30
APRIL 2012			
19th & 20th	2	Substance Misuse Awareness Level 2 - Cardiff	15
26th	2/3	Working with Perpetrators of Domestic Abuse – Cardiff	31
MAY 2012			
9th & 10th	2	Substance Use and Parenting - Wrexham	32
15th & 16th	3	Crack and Cocaine - Carmarthen	33
24th & 25th	3	Alcohol and Youth Skills - Cardiff	34
JUNE 2012			
7th	3	Substance Use and Cultural Awareness - Wrexham	19
12th & 13th	3	Relapse Prevention – Llandudno	35

BME Communities Who Have Attended Our Workshops:

Arabic	Indian	Russian
Bengali	Iranian	Somali
Black African	Iraqi	Sudanese
Black Caribbean	Kurdish	Yemeni
Chinese	Pakistani	
Czech Slovak	Polish	

Organisations That We Have Provided Training For:

Atal-y-Fro	Kaleidoscope
Cadwyn Housing Association	Mental Health Cardiff Council
Cardiff Alcohol & Drug Team	Merthyr DIP
Children and Family Court Advisory and Support Service (CAFCASS) Cymru	Mind in the Vale
Cardiff Council Social Services	Monmouthshire County Council
Cardiff DIP	Monmouthshire YOT
Cardiff Mind	National Probation Trust
Cardiff Move-On	New Directions
Cardiff Women's Aid	Newport City Council
Cardiff Youth Offending Service	Newport County Council
Cardiff Addictions Unit	Newport Social Services
CCBC	Newport Street Pastors
Children's Services	Newport Youth Offending Service
Communities First	NHS
Council Addictions Unit NHS Trust	NHS GP
CRI	PHS
CRI Gwent DIP	Powys Drugs & Alcohol Centres
Dash	Preventative Services
Drugaid	Recovery Cymru
Fairbridge	Safer Wales
Flying Start	Salvation Army
Forest Lodge	South Wales Police
Foundation Housing	SW Probation Service
Fusion	SW DIP
G4S	Treatment & Education Drug Services
Genesis Newport	The Huggard Centre
Gofal	The Wallich
Gwent Specialist Substance Misuse Service	Time Out
Grangetown Youth Provisions	Ty-Gobaith Salvation Army
Greenfields	United Welsh Housing Association
Gwalia Care & Support	University of Wales Newport Students Union
Gwent Police	Vale of Glamorgan Social Services
Hafan	Wales Probation Service
HANR	Want to Work
Headway	WGCADA
Howardian PRU	Ysgol Plasmawr
Inroads	Ystrad Mynach College
Journeys	4 Winds User Led Association

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Introduction

Welcome to the 2011- 2012 edition of our Training Brochure.

As I write this introduction at the beginning of another new year of training, we are all facing a time of change and uncertainty as we adapt to the external influences that affect the services we provide. The Political, Environmental, Sociological, and Technological (PEST) affecting these changes can bring such uncertainty, and I feel it is more important than ever in these economical challenges to ensure the partnership working and consultation channels remain open from the top of the tree, to the roots. The needs of substance misuser's and drinkers will not go away, they will always need specialist services, provided by a skilled, dedicated and equipped workforce of staff and volunteers to support them. We hope here at NewLink Wales we can make a small contribution to ensure the quality and care in service provision is protected, via our commitment to provide relevant and up to date training to those who ask us to support them.

This year we welcome a new qualification framework QCF (CQF) for Wales and look at supporting people in gaining the most appropriate qualification to enhance and build upon their own skills and experience.

The focus to continue to improve our skills and knowledge is supported and led by the Welsh Assembly Government and its Workforce Development Plan and Strategy for Wales, and something which we welcome and embrace, as an organisation. We are delighted to work in partnership with all agencies and organisations, service users and workers in supporting personal development plans through learning, training and qualifications.

As we start our thirteenth year of providing substance misuse training to both specialist and non-specialist agencies, we are keen to design and deliver courses to meet the needs of service providers. We want to get it right , and so if you have ideas or training needs we have not yet covered here in this programme, please let us know how we can support you better.

All our trainers are experienced professionals who have worked in the substance misuse field. They are able to deliver courses at all levels, and design and deliver courses to meet your own or agency training requirements. Courses are mapped to National Occupational Standards and we are registered with the University of Wales, Newport to offer accreditation on the level 1 Substance Misuse Awareness Course. As an approved centre with both City & Guilds and the ILM (Institute of Leadership & Management, we are able to provide various qualifications in Management and Health and Social Care.

We also deliver the Award/Certificate in Substance Misuse, and have again this year added new and additional opportunities to gain new qualifications via NewLink Wales please see the "Our Choice of Courses" section in this booklet.

As already mentioned we are here to support you in meeting your training needs in this specialised area of expertise and skill so if there are any courses, qualifications or workshops, that are not yet mentioned here and you would like us to endeavour to provide for you, please let us know.

We look forward once again to working together in partnership and supporting your training needs.

Best wishes

Shirley

Shirley Yendell
Chief Executive

NewLink Wales' Trainers

Debora Woodroffe is NewLink Wales' Director of Training. She has worked for over twenty years in the substance misuse field and her training experience includes the development of training modules, training delivery and social work practice assessment. She is a registered social worker and is qualified both as an NVQ assessor /verifier and social work assessor and has a Post Graduate Certificate in Education.

Phil Coles is one of NewLink Wales' Training Officers. Previously he was an Outreach Development Worker for the Community Drug Team and has worked on H.I.V. prevention and safer drug use with male and female sex workers. Phil also spent eight years as a development co-ordinator for a charity which helps marginalized young people gain self-esteem and confidence. He is a qualified NVQ assessor and is trained to support basic skills.

Charlotte Hopkins is one of NewLink Wales' Training Officers. Charlotte previously worked as a project worker for local substance misuse organisations, focusing on both community development and criminal justice interventions. Her training experiences come from 10 years of mentoring, coaching and developing training programmes and group work within the substance misuse field. She is shortly to complete a Certificate in Education (Post Compulsory Education and Training).

Eirlys Emery is one of NewLink Wales' NVQ Assessors. Eirlys was employed in the Probation Service in South Wales for over 30 years and joined NewLink Wales in April 2010. She worked as a practitioner, Practice Development Assessor and as a Manager within the Probation Service. She is a qualified and experienced assessor and Internal Verifier and now undertakes assessment in Health & Social Care and also in the ILM/NVQ in Management.

Tracey Kelly is one of NewLink Wales' NVQ Assessors. Before joining NewLink Wales Tracey worked in a homeless hostel for 8 years supporting clients with substance misuse issues. Tracey joined NewLink Wales in September 2010 and is a qualified and experienced assessor.

Our external trainers are chosen because they are pre-eminent in their fields or because they are currently working on projects that give immediate relevance to the training.

Please see page 36 for information on all our external trainers.

Our Choice of Courses

The courses that you will find in this booklet reflect needs identified by:

- Local training strategies
- Substance Misuse Action Team & Community Safety Partnership action plans
- Ongoing needs analyses
- Needs expressed by those commissioning and taking part in our training

If you as an individual or organisation have additional training needs, please let us know and we will try to meet them, resources permitting.

Target Groups / Course Levels

The target group levels in the course descriptions refer to ACMD (Advisory Council on the Misuse of Drugs) levels:

Level 1	Basic substance misuse awareness courses for those with little or no relevant knowledge
Level 2	Courses for staff with specific involvement in substance misuse, e.g. social workers, probation officers; these courses often cover some Level 1 information as well
Level 3	Courses for specialist substance misuse staff

National Occupational Standards

Courses are mapped by the trainers to units within National Occupational Standards.

If you would like to discuss any issues around these standards please contact the Director of Training.

Accreditation

NewLink Wales' Substance Misuse Awareness Course Level 1 and volunteer training are accredited by University of Wales College Newport. This means that a credit can be gained (CATS Tariff 5 at CATS Level 3) if the student completes the required attendance plus home study and written work (50 hours work in total). We feel that this accreditation provides both a general quality standard and a particular indication of value for those trainees who wish to use our training as part of career progression.

Level 3 Diploma in Health and Social Care

This qualification replaces the NVQ Level Three in Health and Social Care.

This new and nationally recognised qualification will enable workers to demonstrate their competence against a range of national occupational standards.

The Diploma is gained by achieving a minimum number of credits that are gained through the completion of both mandatory and optional units. The optional units contain many relating to working with substance use and are linked to Drug and Alcohol National Occupational Standards (DANOS).

The assessment is planned between the candidate and the assessor and assessment takes place in the workplace. There may be opportunities to attend workshops as part of this qualification.

The qualification is assessed using a range of methods, which may include observations, statements from witnesses, work products, self reflective accounts, written and oral questioning and professional discussions.

The candidates are registered with City & Guilds and we would expect that most people would be able to complete their qualification within a year.

The cost includes registration, certification, all assessments and both internal and external verification.

Cost: £1,300.00

Assessment, Verification and Quality Assurance Qualifications

These qualifications are for people working in, or looking to enter roles in assessment and internal quality assurance. They have been developed by LLUK to replace the Assessor and Verifier (A&V) Units. For most people who wish to assess candidates in the workplace, for example those candidates undertaking a Health and Social Care Diploma, the most appropriate qualification is likely to be the Level 3 Award in Assessing Competence in the Work Environment. These are new qualifications and may appear confusing. If you would like to discuss which qualification is most suitable for you then please contact a member of our training team.

Level 3 Award in Understanding the Principles and Practices of Assessment (3 credits)

A knowledge-only Award for those who are starting their journey as an assessor, or for those who need to know about assessment practice but who are not currently practicing e.g. a starting point for aspiring assessors or a professional development qualification for managers, HR or quality assurance personnel. This award alone does not qualify you to assess competence but can be added to later to form a whole assessor qualification.

This a knowledge only award and does not require you to be currently assessing candidates.

Cost: £200.00

Level 3 Award in Assessing Competence in the Work Environment (9 credits)

For practitioners who assess the demonstration of competence in a work environment using the following assessment methods: observation, examining work products, oral questioning and discussion, use of others (e.g. witnesses), learner statements and Recognition of Prior Learning (RPL). This is a two unit award and contains a knowledge based unit and a competence based unit. This will be assessed in the workplace and requires learners to have their own candidates to assess. Their own candidates do not have to be registered for a qualification; however the learner does need to be in a position to assess the competence of others in the work environment.

Cost: £650.00

Level 3 Award in Assessing Vocationally Related Achievement (9 credits)

For practitioners who assess knowledge and/or skills in vocationally-related subject areas who use the following assessment methods: assessments in simulated environments, skills tests, oral and written questions, assignments, projects, case studies and RPL. This may take place in training workshops, classrooms or other learning environments.

Cost: £650.00

Level 3 Certificate in Assessing Vocational Achievement (15 credits)

For practitioners who may use ALL of the above listed assessment methods based upon sound assessment principles.

Cost: £900.00

Level 4 Award in Understanding the Internal Quality Assurance of Assessment Processes and Practice (6 credits)

A knowledge-only Award for those who are starting their journey as an internal quality assurance practitioner or for those who need to know about internal quality assurance but who are not carrying out quality assurance themselves. This might be people such as experienced assessors or centre managers, HR or quality assurance personnel.

Learners do not need to currently be carrying out internal quality assurance.

Cost: £400.00

Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice (12 credits)

For practitioners who conduct internal quality assurance of the assessment process from within a centre or organisation, by sample planning, monitoring and advising on the practice of assessors.

Cost: £750.00

Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice (17 credits)

For practitioners who lead the internal quality assurance process within a centre/organisation and have a responsibility for managing the quality of the assessment process, practice and the performance of assessors. They may also develop systems and lead on visits from outside agencies such as awarding organisations.

Cost: £900.00

Awards and Certificates in Working with Substance Misuse

If you work in a specialist substance misuse service with adults or children and young people, or in another type of service where you have regular contact with substance misusers then one of these new qualifications may be right for you.

They can be used by workers who work with substance misusers, either as:

- Continuous Professional Development if you already hold a relevant professional qualification e.g. nursing, social work, teaching, police, probation
- Continuous Professional Development if you already hold a relevant Level 3 NVQ e.g. Health and Social Care, Working with Offending Behaviour
- A specialist qualification if you are working in the field but cannot undertake a full Level 3 NVQ due to the nature of your work e.g. you are a part time or voluntary worker.

There are four qualifications available. These are:
Level 3 Award in Working with Substance Misuse
Level 3 Certificate in Working with Substance Misuse
Level 4 Award in Working with Substance Misuse
Level 4 Certificate in Working with Substance Misuse

The final qualification you gain is based on the selection of units relevant to your work role. Each unit has been assigned a level and credit value. You can select from a choice of 33 available units.

The Award is gained through the achievement of a minimum of 10 Credits and the Certificate through the achievement of a minimum of 18 Credits.

A mix of units from Levels 3 and 4 can be used in the same qualification. However, for the qualification to be given a Level 4 at least 60% of your total credits must be from Level 4 units.

Your work will be assessed by an assessor who will support and help you gather a portfolio of evidence which demonstrates your skills and knowledge in each of the units. You will be assessed in your workplace whilst you are working directly with people who misuse substances. The assessment will relate directly to your competence in the workplace.

Cost: £700.00 which includes all assessment, registration and certification.

Qualifications for Service Users / Ex Service Users

Award/ Certificate in Employability and Personal Development

Entry 2 Award – 500/4080/7

Entry 2 Certificate – 500/4081/9

Entry 3 Award – 500/4083/2

Entry 3 Certificate – 500/4079/0

Level 1 Award – 500/4082/0

Level 1 Certificate – 500/4078/9

These qualifications have been developed for the widest range of learners possible: young people and adults, those who are pre-employment, in employment or between jobs. They emphasise the personal skills, qualities and attitudes required by employers across vocational sectors.

These qualifications are also suitable for those learners who intend to progress to further learning. There are no pre-conditions for entry, and there is no minimum level of literacy or numeracy required.

The aims of these qualifications are to:

- Meet the needs of candidates who wish to seek, gain and retain employment or progress to further learning
- Allow candidates to learn, develop and practise the skills required for employment
- Provide valuable accreditation of skills and/or knowledge for candidates, without requiring or proving occupational competence.

These qualifications are able to be delivered on a group or individual basis.

Cost: £850.00

ILM Management Qualifications

NewLink Wales has been an Institute of Leadership and Management Centre since 2008. We offer qualifications at levels 3, 5, and 7. These qualifications involve observation in the workplace. Evidence is collected using a portfolio. Candidates are able to start at any point during the year, depending on the availability of assessors. Candidates need to be in an appropriate job role for the level of qualification they undertake.

The ILM Level 3 NVQ Certificate in Management

The ILM Level 3 NVQ Certificate in Management is ideal for first line managers with a range of responsibilities including: allocating work to team members/colleagues/ contractors, achieving specific results, managing financial and physical resources and some degree of decision making. The qualification aims to give learners an opportunity to develop their management performance, become more effective and to progress their career. Learners take three mandatory units focusing on planning and allocating work for the team, managing personal development, setting objectives and supporting team members. They then choose from a diverse range of optional units to complete the qualification, tailoring their learning to meet their individual and organisational needs.

The ILM Level 5 NVQ Diploma in Management

The ILM Level 5 NVQ Diploma in Management has been specifically designed for middle managers with a wide span of control and accountability for performance, in particular those with responsibility for determining resource allocation and operational methods in their department or organisation. Learners take four mandatory units covering developing and implementing operational plans, working productively, providing leadership and direction, and planning change. They then choose from a diverse range of optional units to complete the qualification, tailoring their learning to meet their individual and organisational needs.

The Level 7 NVQ Diploma

The Level 7 NVQ Diploma in Management has been designed for senior managers with a high degree of autonomy for deploying resources and achieving strategic goals. The qualification allows learners to develop their strategic management skills, providing leadership and coaching to other managers whilst also focusing on organisational performance and strategy. Learners take three mandatory units covering the development of strategic business plans, the strategic direction and leadership of an organisation and leading change within an organisation. They then choose from a diverse range of optional units to complete the qualification, tailoring their learning to meet their individual and organisational needs.

Entry Requirements

Whilst there are no prior entry requirements in terms of knowledge, attainment or experience, an appropriate knowledge and understanding of underpinning principles of leadership and the management process will need to be demonstrated. NewLink Wales will confirm that intending candidates are in a position to gather evidence to demonstrate competence against the standards and are able to benefit generally from the programme.

Cost:

The ILM Level 3 NVQ Certificate in Management: £1300.00

The ILM Level 5 NVQ Diploma in Management: £1600.00

The ILM Level 7 NVQ Diploma in Management: £2000.00

Booking Information

Before booking on to any of our courses, please make sure the course is relevant to your level of expertise. If you are not sure, please contact us for further information.

To enrol on any course, please complete and return the booking form at the end of this booklet. Photocopy the form for multiple bookings. You will be sent confirmation of your place when we receive your completed form.

Course Prices & Discounts

Course prices are shown under the individual course descriptions. Individuals are charged the same rate as voluntary organisations. Current members of NewLink Wales can claim a 5% discount on all our training. To find out more about becoming a member, please contact us.

Payment

Payment needs to be made prior to the course taking place. We will invoice your organisation after we have received your booking. We can however accommodate late bookings so please do ring to discuss if necessary.

Bursaries

For those in Cardiff and The Vale areas, bursaries for training fees may be available from the Community Safety Partnerships. Those applying from outside these areas are advised to contact their local Substance Misuse Lead Officers.

Cancellation Policy

- For cancellations received 28 days before the course, a full refund will be made.
- For cancellations received up to 14 days before the course, a 50% refund will be made.
- For cancellations received less than 14 days before the course, a refund will not be made. However, delegates can transfer the place on the course to a colleague from their organisation.

Cancellations will only be considered if received in writing.

Welsh & Other Language Delivery

NewLink Wales currently delivers its courses in English, and will be happy to discuss arrangements if you require your training to be delivered in Welsh. We may also deliver some workshops/training in various ethnic languages. Please speak with our Director of Training about any requirements concerning language and we will do our best to support you.

Additions to the Programme

Please visit our website at www.newlinkwalesorg.uk throughout the year for additional courses and updated information which may become available.

Data Protection Act 1998

NewLink Wales holds contact details of all the organisations and individuals on its training mailing list for administration purposes and does not give out this list to any other agencies or individuals. If you wish your details to be removed from our mailing list, please let us know.

Volunteer Training

In addition to professional courses, NewLink Wales also runs volunteer training as part of our core services. This training is accredited by University of Wales College Newport (see page 3 for further information about accreditation). For further information on becoming a volunteer, please telephone NewLink Wales.

In-House Training

NewLink Wales receives an increasing number of requests for in-house training and we have developed and delivered a number of courses specifically for organisations and agencies in our area of benefit. If you are interested in having a course run by NewLink Wales, then contact us to discuss your requirements. We will be pleased to develop a training package tailored to your needs, or you can buy in a set course using our training staff or other specialist trainers. Please note that we can design and deliver training on policies such as “drugs on the premises”.

We are happy to share evaluation information to ensure that training is maintained to the highest possible standards. The cost of training will vary according to the level of course required and whether or not the venue, catering etc are provided by NewLink Wales.

We regularly provide training on Substance Misuse Awareness Levels One and Two, as well as courses on specific drugs.

Other in-house courses delivered include:

- Assessment Skills
- Dealing with Conflict
- Team Building
- Group Work
- Supervision
- Implementing NOS
- Co-occurring Mental Health & Substance Misuse
- Relapse Prevention
- Prescribed Drugs & Treatment
- Auricular Acupuncture
- Substance Misuse & Parenting
- Substance Misuse & Pregnancy
- User Involvement
- Hidden Harm
- Alcohol
- Motivational Interviewing
- Self Injury
- Drugs & Older People
- Substance Misuse & Domestic Abuse
- Social Behaviour Network Therapy
- Training the Trainer

Substance Misuse Awareness Level One

Dates:	26th & 27th May 2011 Cardiff 20th & 21st June 2011 Wrexham 20th & 21st September 2011 Llandudno 24th & 25th November 2011 Cardiff 6th & 7th December 2011 Carmarthen 15th & 16th March 2012 Cardiff
Target Group:	Level 1
National Occupational Standards	AA1, AB5, HSC233, HSC330, HSC3111

Course Specifications/Content:

This course is aimed at people with little or no knowledge of substance misuse. The content includes the following:

1. The main categories of drugs and their effects
2. Alcohol and its effects
3. Patterns of drug use
4. Methods of drug use
5. Introduction to service provision

Learning outcomes:

By the end of the course, participants will be able to:

1. Describe the most commonly misused categories of substances
2. List the effects of alcohol and the risks associated with alcohol misuse
3. Describe different patterns of substance misuse
4. Discuss different types of service provision

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£140.00
Statutory Sector	£150.00

Substance Misuse Awareness Level Two

Dates:	16th & 17th June 2011 Cardiff 4th & 5th October 2011 Wrexham 17th & 18th November 2011 Llandudno 12th & 13th 2012 January Cardiff 21st & 22nd February 2012 Carmarthen 19th & 20th April 2012 Cardiff
Target Group:	Level 2
National Occupational Standards	AA1, AB2, AB5, HSC226, HSC233, HSC330, HSC311

Course Specifications/Content:

This course is aimed at people who have completed NewLink Wales' Level One Substance Misuse course and it may also be suitable for people who have some knowledge of substance misuse already. The content includes the following:

1. Information on the most commonly misused drugs and their effects
2. Methods of drug use and harm minimisation
3. The cycle of change

Learning outcomes:

By the end of the course, participants will be able to:

1. Describe the effects of commonly used substances
2. Analyse the risks surrounding the misuse of substances
3. Identify the main methods of drug use and explore some harm reduction techniques
4. Examine the injection process, analyse risks and explore harm minimisation methods
5. Consider the 'cycle of change' process and identify appropriate interventions

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£155.00
Statutory Sector	£165.00

Safeguarding Children – Living with Parental Substance Use and Domestic Violence

Dates:	23rd June 2011 Cardiff
Target Group:	Level 3
National Occupational Standards	AB7, B1201, B1401, BH202, DE5, GK101, GK102, GK105, HSC35, HSC335, HSC388, HSC395, HSC3111

Course Specifications/Content:

This course looks at the overlapping issues of domestic violence and substance use and examines the impact of these on families, with a particular focus on safeguarding children. Participants will gain a better understanding of the factors that contribute to a 'risk of harm' to children's development when growing up with these dual issues. The course involves skill development on practice based issues such as asking questions about children, risk assessment and referral, as well as providing an oversight of the relevant legislation, policies and procedures for workers who support family members.

Learning outcomes:

By the end of the course, participants will be able to:

1. Understand links between domestic violence, substance use and harm to children
2. Understand and identify the risk of harm posed to children by parental substance use and domestic violence and how to respond effectively
3. Know their legal responsibilities and have greater understanding of the relevant legislation, policies and procedures for safeguarding children living with parental substance use and domestic violence
4. Support parents experiencing problems with substance use and domestic violence

Trainer: Amanda Middleton *Please see Amanda's biography on page 36*

Cost:

Voluntary Sector	£130.00
Statutory Sector	£140.00

Motivational Interviewing for Young People with Substance Misuse Issues

Dates:	7th & 8th July 2011 Cardiff
Target Group:	Level 2/3
National Occupational Standards	HSC233, HSC330, HSC226, AB2, HSC356, AF2, AI1

Course Specifications/Content:

This newly developed two day course is highly participative. Theoretical input is minimal as time is largely dedicated to skills practice to enable workers to develop skills which can be directly woven in to their current practice. This course is suitable for people working with young people who wish to adapt motivational interviewing techniques specifically to this client group.

Learning outcomes:

By the end of the course, participants will be able to:

1. Applying psychological theories of attachment and parenting styles to their practice
2. Engage young people in therapeutic relationships
3. Apply client centred skills to build rapport with young people
4. Relate to young people culture
5. Assess a young persons readiness to change related to their substance misuse and/or other problematic behaviours
6. Elicit, recognise and respond to young peoples argument for change
7. Apply a range of skills to support young peoples self-efficacy and values

Trainer: Karen Marsh *Please see Karen's biography on page 36*

Cost:

Voluntary Sector	£160.00
Statutory Sector	£170.00

Training the Trainer

Dates:	21st & 22nd July 2011 Cardiff
Target Group:	Level 2/3
National Occupational Standards	ENTO L6, L9, L10, LD13

Course Specifications/Content:

This course is suitable for people new to delivering training and provides an introduction to training skills. The course content includes:

1. Identifying training needs
2. Writing aims and objectives
3. Designing a training course
4. Presenting information
5. Training methods
6. Dealing with difficulties in groups
7. Simple assessment and evaluation

Learning outcomes:

By the end of the course, participants will be able to:

1. Identify training needs
2. Write aims and objectives
3. Design and deliver a training session
4. Identify techniques for dealing with difficulties in training groups
5. Describe some techniques for assessing and evaluating training

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£160.00
Statutory Sector	£170.00

Substance Use and Cultural Awareness

Dates:	13th September 2011 Cardiff 7th June 2012 Wrexham
Target Group:	Level 3
National Occupational Standards	HSC233, AB2, AB5.1, AG1.1

Course Specifications/Content:

The course will raise cultural awareness of individuals supporting Black and Minority Ethnic communities in relation to substance misuse. It will look at some of the cultural barriers individuals from BME communities face when accessing services and develop understanding of their needs.

Learning outcomes:

By the end of the course, participants will have:

1. A wider understanding of the cultural challenges faced by communities
2. A greater knowledge of cultural and religious sensitivities
3. A wider depth of understanding of how to support communities in accessing services

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Working with Drug Users in Housing Settings

Dates:	20th September 2011 Cardiff
Target Group:	Level 2
National Occupational Standards	AK3, AB8

Course Specifications/Content:

Suitable for workers in generic housing settings encountering infrequent or low-levels of drug use. Previous drugs awareness training is useful but not essential. This course will not provide a good level of drugs awareness but will ensure workers can deal safely and legally with common situations. Course includes:

1. Types of drug-related incident
2. Priorities in responding to incidents
3. Key legal issues
4. Responding to possession, use, supply
5. Responding to intoxication
6. Dealing with discarded drugs or paraphernalia
7. Record keeping
8. Needlestick injuries

Learning outcomes:

By the end of the course, participants will be able to:

1. List types of drug related incident
2. Summarise key priorities in developing responses
3. Describe the key risks in illustrative scenarios
4. Draft responses to scenarios which balance law, safety and inclusivity
5. Summarise key relevant legislation

Trainer: Kevin Flemen *Please see Kevin's biography on page 37*

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

New and Emerging Drugs

Dates:	13th October 2011 Cardiff
Target Group:	Level 2/3
National Occupational Standards	AA1,AB2, AD1

Course Specification/Content:

This course aims to explore recently highlighted national concerns about the use of new and emerging drugs. It is aimed at participants working with both young people and with adults. The course does not presume any previous substance misuse knowledge. It will cover issues such as the effects, risks, trends, market, and treatment options.

The course aims to raise awareness of the issues relating to new and emerging drugs.

Learning outcomes:

By the end of the course participants will be able to:

1. Describe what is meant by 'new and emerging drugs' and list the most commonly misused substances
2. Identify the effects and risks of new and emerging drugs
3. Outline the role of the internet in the new and emerging drugs market
4. Recognise the legal position and identify possible future changes
5. Consider harm reduction techniques and treatment options.

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Legal Rights of Substance Users

Dates:	17th October 2011 Cardiff
Target Group:	Level 3
National Occupational Standards	AA4, HSC35, AB2, HSC335

Course Specifications/Content:

This course will cover:

1. Drugs and police powers
2. Drugs and anti-social behaviour
3. Drug treatment and criminal justice
4. The law relating to confidentiality and information sharing

Trainer: Release *Please see Release's biography on page 37*

Cost:

Voluntary Sector	£160.00
Statutory Sector	£170.00

Substance Use and Sexual Abuse

Dates:	18th, 19th & 20th October 2011 Cardiff
Target Group:	Level 3
National Occupational Standards	HSC233, HSC3111, HSC226, AB2+, HSC335, HSC356, HSC33

Course Specification/Content:

The relationship between past sexual abuse and consequent substance misuse is increasingly understood and the relationship presents many challenges to service users and providers.

This course, which by its very nature is also challenging, aims to enable professionals to work more effectively with adult drug users and drinkers who have been sexually abused.

In addition to providing an evidence base and theoretical framework, there are also opportunities for experiential work. Delegates are expected to attend the course in full and to have an understanding of substance use

Learning outcomes:

By the end of the course participants will be able to:

1. Understand the effects of childhood sexual abuse
2. Identify the relationship between substance use and past sexual abuse
3. Explore personal reactions to abuse and the implications for practice
4. Develop skills in working with disclosure
5. Consider the impact of traumatic events on memory
6. Experience techniques for developing the work, including safe practice

Trainer: Ronno Griffiths and Zetta Bear

Please see Ronno and Zetta's biographies on page 37

Cost:

Voluntary Sector	£380.00
Statutory Sector	£390.00

Safer Injecting

Dates:	10th & 11th November 2011 Llandudno
Target Group:	Level 3
National Occupational Standards	AA4, AB2, AB5, AB8, AD1, AD4, AH3, AH4

Course Specification/Content:

This is an essential course for all those who need a good understanding of injecting drug use, enabling participants to identify and reduce associated risks.

Learning outcomes:

By the end of the course participants will be able to:

1. Understand the impacts of different policy responses to injecting drug use and blood borne infections
2. Identify the medical risks of injecting and feel confident in recognizing and discussing medical complications of injecting
3. Understand in detail, the preparation and sharing of drugs for injection in order to be able to clearly communicate information about safer practice
4. Communicate essential information to injectors with particular reference to circulation, metabolism, drug preparation and vein care
5. Identify the key elements of quality harm reduction services for injecting drug users
6. Consider ethical and practical issues relating to the supply of injecting equipment

Trainer: Danny Morris *Please see Danny's biography on page 36*

Cost:

Voluntary Sector	£200.00
Statutory Sector	£210.00

International Treatment Effectiveness Project (ITEP)

Dates:	30th November & 1st December 2011 Cardiff
Target Group:	Level 3
National Occupational Standards	AA2, AA6, B15, AF2, AG1, AI1 A13

Course Specification/Content:

International Treatment Effectiveness Programme (ITEP) is a mechanism by which quality of drug treatment can be developed and measured in order to improve delivery of treatment services. It uses mind maps as a visual cognitive tool to help clients organise their thoughts and goals easily, by focusing on images and association. ITEP offers clients a visual way to communicate their current behaviour patterns and help them express what they cannot do through words alone. It can be used in care planning and motivational work from the early stages of treatment until the exit stage.

Learning outcomes:

By the end of the course participants will have:

1. An understanding of the use of free mapping and structured mapping in personal, client work and supervision settings.
2. An understanding of the use of mind maps, ways of thinking and cycles, in motivation, bringing about change and the development of care plans.
3. An overview of how ITEP fits into the overall Recovery, Engagement and Life Skills (RELS) programme.

Trainer: Blenheim CDP *Please see Blenheim CDP biography on page 36*

Cost:

Voluntary Sector	£260.00
Statutory Sector	£270.00

The New Manager

Dates:	8th & 9th December 2011 Cardiff
Target Group:	Level 3
National Occupational Standards	M and L D6, F12, B9, B6, D7, D6, BC5, BF5

Course Specification/Content:

The course is suitable for anyone who is looking to move into management is new to management or managers who wish to refresh their skills. The course covers an introduction to the knowledge and skills needed to manage teams.

Learning outcomes:

By the end of the course participants will:

1. Be able to define what is meant by management
2. Distinguish between different styles of management
3. Understand what is meant by effective delegation
4. Understand some of the characteristics of successful teams
5. Understand the importance of time and priority management
6. Have gained knowledge of the systems available for giving feedback and dealing with difficult behaviour

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£155.00
Statutory Sector	£165.00

Criminal Justice and Substance Misuse

Dates:	17th January 2012 Cardiff
Target Group:	Level 2/3
National Occupational Standards	HSC3111, AB2, AB5 and HSC33

Course Specification/Content:

The course is aimed at people who are currently involved with the CJS. i.e. probation officers, youth offending teams, prison staff, court liaison workers, DIP staff as well as people who may be working within the CJS, with people who use substances and are looking to increase their knowledge around the dual area of substances and offending behaviour. The content will include:

Learning outcomes:

By the end of the course, participants should be able to:

1. Identify the different structures within the Criminal Justice System
2. Describe the signs and effects of substance use
3. Examine the impact of substance use in the Criminal Justice System
4. Identify why people use substances
5. Develop assessment and questioning skills with substance users
6. Identify appropriate referral pathways

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Volunteer Management in the Substance Misuse Field

Dates:	25th January 2012 Cardiff
Target Group:	Level 3
National Occupational Standards	HSC233, AB2, AB5.1, AG1.1

Course Specification/Content:

This course aims to enable participants to recruit, retain and manage volunteers to improve the performance of their organisation.

Learning outcomes:

By the end of the course, participants will be able to:

1. Plan effective recruitment of volunteers from diverse backgrounds
2. Develop policies and procedures for working with volunteers.
3. Understand key management and resource issues in working with volunteers.
4. Work within the law
5. More effectively deal with difficult situations.
6. Understand the importance of supervision for volunteers

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Mental Health First Aid

Dates:	16th & 17th February 2012 Cardiff
Target Group:	Level 2/3
National Occupational Standards	MH66, MH94, MH67, MH55, MH90, FMH17, FMH12, FMH1

Course Specification/Content:

This course is aimed at professionals and individuals who would benefit from an enhanced understanding of mental health issues and how they affect the individual, their families, friends and/or work colleagues.

Learning outcomes:

By the end of the course, participants will be able to:

1. Apply the 5 steps of MHFA
2. Know how to respond if you believe someone is at risk of suicide
3. Know how to give immediate help until professional help is available
4. Know what to say and do in a crisis
5. Understand the importance of good listening skills and put into practice
6. Listen and respond
7. Understand recovery from mental health problems
8. Understand the connection between mental health problems and alcohol and drugs
9. Understand the connection between mental health problems and discrimination
10. Learn and identify the risk factors which a person in crisis may exhibit and learn how to recognise when a person might need help and the best way to approach them
11. You could save a life by learning basic suicide intervention skills
12. Learn what protects your own and other people's mental health
13. Learn new skills that are useful in every part of your life

Trainer: Marina Ballinger *Please see Marina's biography on page 37*

Cost:

Voluntary Sector	£190.00
Statutory Sector	£200.00

Working with People Affected by the Substance Use of Others

Dates:	22nd March 2012 Cardiff
Target Group:	Level 3
National Occupational Standards	AB7, HSC387, HSC388

Course Specification/Content:

People who develop substance misuse problems usually have families and are often in contact with them. Sometimes they will be estranged from them. What ever the situation, the impact that substance misuse can have on families and others close to the substance misuser, is often profound. The Substance Misuse Strategy for Wales 2008-2018 notes the growing evidence that relatives and carers can play a vital role in helping substance misusers succeed in treatment and emphasises the need for providers and commissioners to work closely with families. This course aims to raise awareness of the issues affecting concerned others and the types of interventions available for them.

Learning outcomes:

By the end of the course, participants will be able to:

1. Recognise some of the ways in which people can be affected by the substance misuse of others
2. Identify the knowledge and skills needed to work with affected others
3. Consider the role of affected others in supporting substance misusers
4. Identify good practice and service provision

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Working with Perpetrators of Domestic Abuse

Dates:	26th April 2012 Cardiff
Target Group:	Level 2/3
National Occupational Standards	EF101, EF201

Course Specification/Content:

This course is aimed at workers from across the health and social care spectrum who are likely to come into contact with domestic violence perpetrators and want to know more about how to respond appropriately.

Learning outcomes:

By the end of the course, participants will be able to:

1. Identify perpetrators of domestic violence
2. Make appropriate referrals to other agencies upon identification
3. Understand the dynamics of why perpetrators use violence
4. Assess the risk posed by the perpetrator to (ex)partner and children
5. Undertake initial motivational work with perpetrators to help explore their use of violence
6. Understand the differences between empathic and collusive working in a domestic violence context

Trainer: Colin Fitzgerald *Please see Colin's biography on page 36*

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Substance Use and Parenting

Dates:	9th & 10th May 2012 Wrexham
Target Group:	Level 2
National Occupational Standards	Partial coverage of the following units - AA1, HSC330, HSC3111, HSC 35, AB2, HSC395, HSC387

Course Specification/Content:

1. Main categories of drugs and their effects
2. Alcohol and its effects
3. Patterns of drug use
4. Methods of drug use
5. Introduction to service provision
6. An introduction to parental drug use and its possible impact on children
7. Using the knowledge gained in your work

Learning outcomes:

By the end of the course, participants will be able to:

1. Describe the most commonly misused categories of substances
2. List the effects of alcohol and the risks associated with alcohol misuse
3. Identify the most common methods of drug use and their risks
4. Discuss different types of service provision
5. Describe the way in which substance use may impact on parenting

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Crack and Cocaine

Dates:	15th & 16th May 2012 Carmarthen
Target Group:	Level 3
National Occupational Standards	AA1, HSC233, HSC3111, AB2, HSC33, AD1, AB5, AD1, AG1, AG2, HSC347, AK3

Course Specification/Content:

This course focuses on crack and cocaine, appropriate treatment and ways of working with this client group.

Learning outcomes:

By the end of the course participants will be able to:

1. Describe the issues relating to crack and cocaine use
2. Recognise how crack & cocaine is used and the effects upon the individual's physiology and neurology
3. Identify the possible affects on health
4. Explain how specific interventions at relevant stages can increase engagement and retention
5. Work with this client group more confidently

Trainer: Tony D'Agostino *Please see Tony's biography on page 37*

Cost:

Voluntary Sector	£175.00
Statutory Sector	£185.00

Alcohol and Youth Skills

Dates:	24th & 25th May 2012 Cardiff
Target Group:	Level 3
National Occupational Standards	AA1, AB5



Alcohol Concern
Making Sense of Alcohol

Course Specification/Content:

This course aims to increase the knowledge, skills and confidence of people working with young people around alcohol.

Learning outcomes:

By the end of the course, participants will be able to:

1. Describe alcohol and its effects
2. Recognise indications of alcohol misuse
3. Assess and act upon immediate risk of danger
4. Describe the range of actions you can take when a person may be misusing alcohol and identify what action is most appropriate
5. Provide basic information, advice and support to reduce harm
6. Refer on to more structured support where appropriate

Trainer: NewLink Wales Training Team

Cost:

Voluntary Sector	£115.00
Statutory Sector	£125.00

Relapse Prevention

Dates:	12th & 13th June 2012 Llandudno
Target Group:	Level 3
National Occupational Standards	HSC233, HSC3111, HSC226, AB2, AB6

Course Specification/Content:

1. Discuss important interventions that facilitate substance misuse clients to maintain changes
2. Focus upon cognitive and behavioural methods of relapse-prevention work
3. Evaluate the skills required for the successful implementation of relapse-prevention techniques
4. Study the cycle of change with particular emphasis on the maintenance and relapse phases
5. Look at different approaches within which relapse prevention can be incorporated

Learning outcomes:

By the end of the course participants will be able to:

1. Recognise interventions that enable substance misuse clients to maintain changes
2. Use cognitive and behavioural methods of relapse-prevention work
3. Recognise skills required for successful implementation of relapse-prevention techniques
4. Use the cycle of change with particular emphasis on the maintenance and relapse phases
5. Recognise different approaches within which relapse prevention can be incorporated

Trainer: Mike Czerkas *Please see Mike's biography on page 37*

Cost:

Voluntary Sector	£165.00
Statutory Sector	£175.00

Trainers Biographies

Amanda Middleton has been delivering Stella Project training for the last five years. Initially trained as a psychologist in dual diagnosis in Australia she has been working alongside young people, substance users and women for the last ten years. She delivers individual and group therapeutic work as well as numerous training courses for practitioners. She delivers training on substance misuse, domestic violence and safeguarding children, as well as supporting agencies to develop ways of working which do not pathologise or minimise either issue and allow for holistic joint working. She is particularly passionate about social justice, narrative therapy and sexual diversity.

Blenheim CDP trainers were the first to deliver ITEP training throughout the UK and remain the leading agency in ITEP delivery. Blenheim CDP participated in the original pilot and has successfully implemented these interventions across Tier 2 and 3 services in London.

Colin Fitzgerald was formerly the Service Manager for the Domestic Violence Intervention Project (DVIP) where he also delivered perpetrator programmes in group settings and wrote risk assessment reports for agencies such as social services in relation to domestic violence. Previously he worked for Camden and Islington Mental Health Trust, delivering groups in a community day hospital before working for Barnet social services as a project coordinator within a community mental health setting. He has over 8 years experience delivering training and 15 years experience of working in therapeutic group settings. Colin is qualified as an assessor for RESPECT in their accreditation project, working to establish national standards for non-criminal justice based perpetrator treatment programmes.

Danny Morris is a consultant and activist in the drugs field. As an experienced freelance trainer he specialises in approaches that support the delivery of effective harm reduction interventions with an emphasis on safer injecting practices, BBV reduction and overdose prevention.

Danny works part time as development manager for an UK NHS drug treatment service with development responsibility for a range of practical, social care, health and therapeutic interventions for drug users. He is an associate lecturer at University of Worcester, UK where he teaches on harm reduction and was previously a director of the UK Harm Reduction Alliance.

Karen Marsh is one of the first therapists in the UK to receive Social Behaviour Network Therapy training. Karen then trained her agency in the therapy and provided it to clients in the substance misuse field. This work was videoed and intensively supervised as part of a huge research project carried out by the British Medical Council. Karen is an accredited Motivational Interviewing trainer and she can offer training on substance misuse, mental health and education. She currently works as a school based counsellor.

Kevin Flemen has worked in the drugs field for almost twenty years. Having worked for Turning Point, the Big Issue and Release, he started working independently eight years ago. He set up the training and consultancy company KFx providing widely-used information and resources for the field.

Marina Ballinger is one of the first group from Wales to become Approved MHFA instructors. Marina was appointed South Wales Regional Co-ordinator for Mental Health First Aid (Wales) programme in 2009, having helped in the initial stages of producing the materials and tools for MHFA (Wales). She is a WAG approved MHFA trainer, qualified counsellor and trainer and also a qualified OCN Trainer/Assessor. Marina's aim in delivering training is to help you enjoy the process of learning, and to help you understand more of the issues involved in the subject of Mental Health.

Michael Czerkas has worked in the substance misuse field for 14 years both in residential settings and community based agencies. An experienced group worker Michael designed and developed one of the first Community Reinforcement Approach based programmes in the UK. Michael also pioneered the use of the Outcome Rating Scale measure in the UK.

Release is a national centre of expertise on drugs and drugs law – providing free specialist advice to the public and professionals.

Ronno Griffiths has been a practitioner, consultant, and trainer in substance use, sexual and domestic abuse and related fields for thirty years, is a peer reviewer for Healthcare Inspectorate Wales and a member of the Parole Board.

Tony D'Agostino was a lecturer in social psychology at Nottingham Trent University and has an MSc in Research Methodology. He is also an accredited practice teacher and was an assessor at South Bank University. He was the Director of Training and Development at COCA before setting up his own training and consultancy business.

Zetta Bear is a psychotherapist trained in psycho-dynamic and transpersonal approaches to counselling and therapy. Her background is in non statutory mental health. She is also a Funeral Celebrant.

Zunaira Hassan has worked with the Black and Minority Ethnic Communities for seven years. She worked with the communities of Newport specifically dealing with the identification of gaps/barriers within service provision relating to health. Zunaira is NewLink Wales' Development Officer for BME Services.

Newlink Wales Training Booking Form

Title of course			
Course date			
Name of participant(s)			
Job title(s)			
Organisation			
Address			Postcode
Tel no.		Fax no.	
Email			
Dietary or other special requirements:			
Manager's signature:			
Is your organisation:	voluntary / statutory	Is it a member of NewLinkWales?	yes / no
Billing details:	No. of participants	£	
	Total cost of course:	£	
	Minus member's discount (if applicable)	£	
	Total sum payable:	£	
Invoice address (if different from above)			
Purchase order no.	(If applicable)		

Cancellation Policy

- For cancellations received 28 days before the course, a full refund will be made.
 - For cancellations received up to 14 days before the course, a 50% refund will be made.
 - For cancellations received less than 14 days before the course, a refund will not be made.
- However, delegates can transfer the place on the course to a colleague from their organisation.

Cancellations will only be considered if received in writing

Directions to NewLink Wales

**NewLink Wales
Meridian Court
North Road
Cardiff
CF14 3BE**

By Car

From Gabalfa roundabout take the southbound lane of the A470 North Road, signposted City Centre (**If you are travelling from the north of Cardiff do not go over the flyover or you will miss us**). We are the first building on your left after a row of shops. Turn left through an archway and keep left for the car park.

By Bus

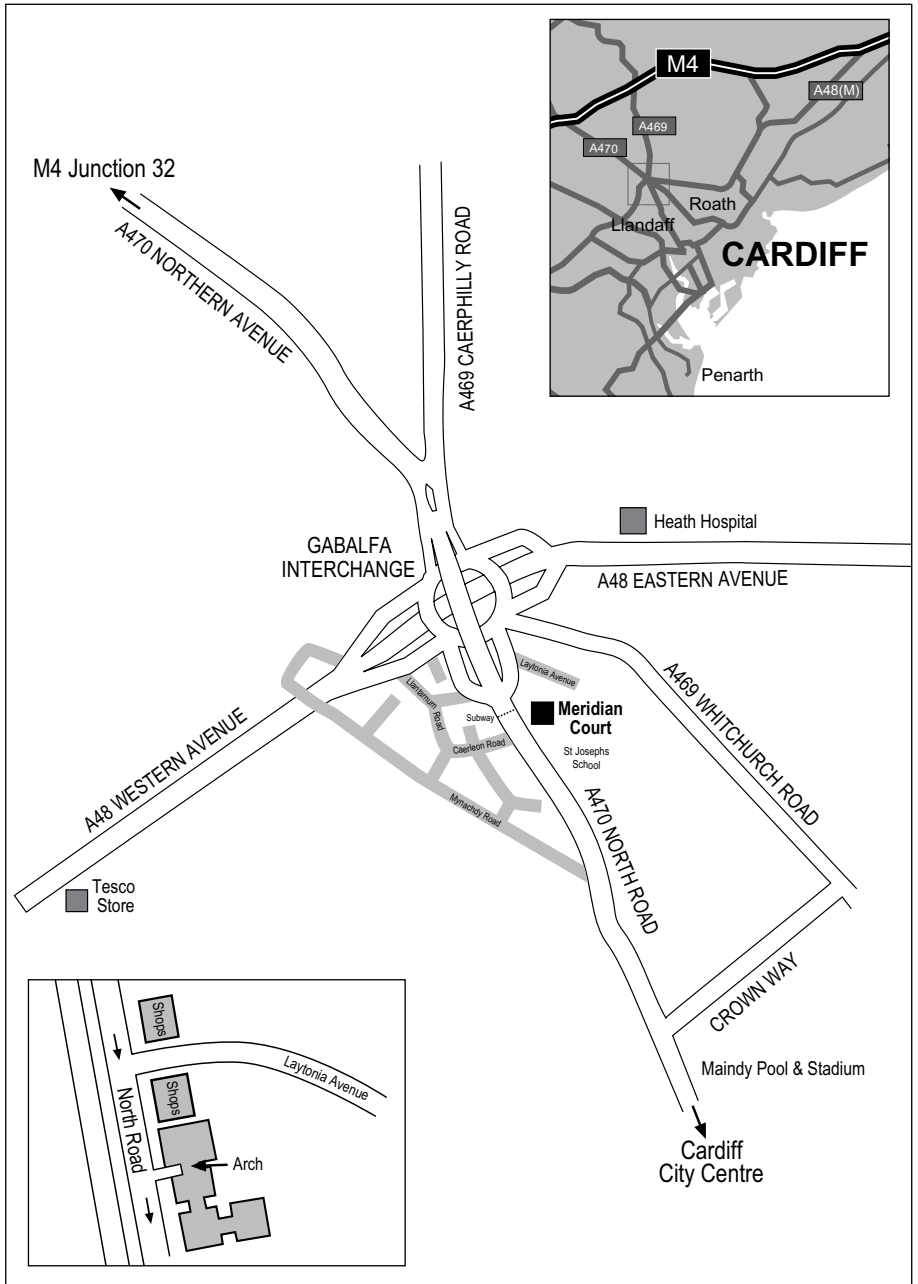
There are numerous buses coming up North Road from the city centre. The most frequent are the numbers 21 and 27. The numbers 8 and 35 also stop on nearby Whitchurch Road.

By Train

Cardiff Central Station is located next to the Central Bus Station. Taxi ranks can be found directly outside both train and bus stations.

Other information

There is some parking at the rear of Meridian Court, but if there is more than one of you coming from an organisation and you are able to share transport, this might be advisable.



NewLink Wales

Established in 1999 and becoming an independent charity in 2001, NewLink Wales is unique and innovative in providing specialist services to front line agencies and organisations working to support substance misusers in Wales. Our services are threefold; Training Service (detailed in the front section of this booklet), Volunteer Service and our BME Community Engagement Services.

Our Volunteer Service recruits, trains, places and supports volunteers within registered placements working to support people using alcohol or drugs. This provides a much needed skilled people resource supporting capacity building and service delivery.

Over 181 volunteers to date have gained employment in the substance misuse field after volunteering through NewLink Wales. Our volunteer service includes a successful MILE (Mentoring in Learning & Education) volunteer programme for ex-service users and the Tudor Trust funded NewSteps Service User Volunteer Programme.

Our BME Community Engagement Services continue to develop. We have a number of information desks in Cardiff & Newport, providing drug and alcohol information cards in various languages. Staff and volunteers support individuals and their families on issues related to substance misuse in a culturally appropriate, confidential and sensitive manner. The Axis Project in Cardiff acts as a bridge linking communities and treatment services, delivering presentations and workshops.

How to Contact Us

Meridian Court
North Road
Cardiff
CF14 3BE

Tel: 02920 529002

Fax: 02920 619250

Email: info@newlinkwales.org.uk

Website: www.newlinkwales.org.uk

Website

PLEASE VISIT OUR WEBSITE FOR OTHER COURSES WHICH
MAY BE AVAILABLE DURING THE YEAR:

www.newlinkwales.org.uk

In-House Training

IN-HOUSE COURSES CAN BE DESIGNED AND THEN DELIVERED
AT A VENUE AND DATE OF YOUR CHOICE.

Training Voucher

BUY NOW – TRAIN LATER!

TRAINING VOUCHERS ARE AVAILABLE TO SPEND AT YOUR
CONVENIENCE ON IN-HOUSE COURSES, OUR TRAINING
PROGRAMME OR QUALIFICATIONS.

Qualifications

NEWLINK WALES IS A CITY & GUILDS APPROVED ASSESSMENT
CENTRE OFFERING COMPETENCE BASED QUALIFICATIONS
INCLUDING LEVEL 3 DIPLOMA IN HEALTH AND SOCIAL CARE, THE
AWARD/CERTIFICATE LEVELS 3 & 4 IN WORKING WITH SUBSTANCE
MISUSE, SERVICE USER QUALIFICATIONS AND QUALITY
ASSURANCE QUALIFICATIONS.

IN 2008 NEWLINK WALES BECAME AN APPROVED INSTITUTE OF
MANAGEMENT AND LEADERSHIP (ILM) CENTRE AND CAN NOW
OFFER ILM MANAGEMENT QUALIFICATIONS.