

## HSC&WB Strategy 2008- 2011

### THEME : MAINTAINING INDEPENDENCE

#### Action Plan 2008/09

**Priority Goal : PREVENTION AND SELF CARE**

**Outcome : More people are supported and empowered to take responsibility for their own health and independence**

Actions	Timescales	Lead Partner	Funding Implications	Links to other Themes/Strategies/Partnerships	Performance Indicators
1. To roll out the Expert Patient Programme, including the "Looking After Me" programme for carers	By March 2009	tLHB and Interlink	Funding for 2008/09 obtained from WAG and LHB.	Chronic Conditions Strategy	Delivery of 6 Expert Patient Programmes  Delivery of 2 Programmes for Carers.  Number of participants, number of volunteer tutors,

					feedback from participants
<p>2. To explore ways of jointly providing easier public access to consistent information about health and social care</p> <ul style="list-style-type: none"> <li>- Arrange a workshop for information providers to share current approach, best practice and opportunities for improvements</li> </ul> <p>Link to work being undertaken to develop Health Challenge RCT website</p>	<p>By March 2009</p> <p>Autumn 2008</p>	<p>LA</p> <p>LA, tLHB, Trust, Vol sector</p> <p>Health Alliance coordinator</p>		Older Persons Strategy	Development of Joint Public Information Strategy
<p>3. To roll out the provision of extra care facilities</p> <ul style="list-style-type: none"> <li>- consider evaluation of pilot scheme at Bryn Ivor</li> <li>- Secure funding for extra care facility in Cynon Valley</li> </ul>	<p>October 2008</p> <p>October 2008</p>	<p>LA</p> <p>Service Director, Commissioning</p>	<p>Funding bid to be submitted to WAG June 2008</p>	<p>Older Persons Strategy</p> <p>NSF for Older people</p> <p>Older Person's Accommodation Strategy</p> <p>Supporting People operational plan</p>	<p>Evaluation from Supporting People team</p> <p>No. of older people using floating support services</p> <p>Feedback surveys from service users</p> <p>Model of services agreed for Cynon Valley facility</p>

<p>4. To roll out the next phase of the telecare model, involving tier 2 and 3 services</p>	<p>March 2009</p>	<p>LA</p>		<p>Older Person's Strategy NSF for older people Older People's Mental Health Strategy</p>	<p>Number of people accessing Tier 2 service – target 200 people by March 2009. Service user feedback The rate per 1000 population adult clients assessed during the year who are provided with Assistive technology as part of a package of care</p>
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team ( case management pilot)			Dependent on funding being secured		feedback/service user information
3. Review of services for people with a learning disability to develop a service model to ensure they are able to make optimum and appropriate use of services within health and social care	March 2009	tLHB	Dependent on outcome of review	Review of Specialist Learning Disability Services for Young People and Adults - HIW Equal Treatment: Closing the Gap	Improved user experience
Ensure all patients with a learning disability & registered with social services gain access to health checks in primary care	June 2008	tLHB	Enhanced service funding available	Equal Treatment: Closing the Gap Health Inspectorate Wales Action Plan	Increased access to and uptake of health checks in primary care – number of GP Practices and number of checks

### Priority Goal 3 : WORKING TOGETHER

**Outcome : Working together across organisations to deliver easier access to services which are better coordinated and integrated where appropriate.**

<b>Actions</b>	<b>Timescales</b>	<b>Lead Partner</b>	<b>Funding Implications</b>	<b>Links to other Themes/Strategies/Partnerships</b>	<b>Performance Indicators</b>
1. To develop the second Joint Commissioning Strategy for Older People	March 2009	tLHB, LA		Older Persons Strategy NSF for older people	To be developed as part of Commissioning Strategy
2. To develop at least 2 further Integrated Care Pathways, including one for stroke	March 2009	tLHB		Chronic Conditions Strategy	Reduce hospital admissions and readmissions, average length of stay for stroke patients
3. Further Implementation of the Integrated Community Equipment service through signing of section 33 agreement for pooled budget implementation of IT	July 2008  August 2008		Need for agreement between partners on level of funding for first year and agreed work on costs model for	NSF for Older People Older Persons strategy	Section 33 agreement signed Proportion of aids to daily living delivered within timescales Or the average number of working days from ordering the

system bringing Aids to daily living, static seating and education and childrens equipment within the arrangements	July 2008		years 2 onwards		equipment to provision and/or installation of aids/ equipment
4. To develop a proposal through the teaching LHB and University to review issues relating to hybrid health and social care workers eg employment, professional and training issues	September 2008	tLHB/LA	Bid to teaching Local Health Board	Local Service Board	

**In addition to the specific performance indicators included in the plan, a range of other measures attributable to individual agencies will contribute to helping people to maintain their independence and live at home or to measure the impact of schemes designed to avoid hospital admission. For example,**

**Rate of older people aged 65+ helped to live at home per 1000 65+ population**

**The rate of older people aged 65+ whom the authority supports in care homes per 1000 population 65+**

**% of carers of adult service users who were offered an assessment in their own right during the year**

**% of clients aged 65+ who are supported in the community by health and/or social care services**

**Emergency hospital admission rates amongst people aged 65+**

**Reduction in hospital admissions, readmissions and average length of stay by various conditions**

**The rate of delayed transfers of care per 1000 population over 75+ broken down into the various categories.**